

Withdrawal

To withdraw the GWA, the process will be held over the counter at our premise. The process is to withdraw the GWA into physical gold.

1. Go to **GWA**
2. Click **Withdrawal**. The list of withdrawal will be display

Gold Withdrawals

[Home](#) / [GWA](#) / [Withdrawal](#)

Show

10

 entries

Search:

Withdrawal ID	Customer	Status	Weight	Amount	Date
T04-00000001	MET00000092	Pending Payment	1.0000	MYR 10.00	06/09/2021 4:02 PM

Showing 1 to 1 of 1 entries

Previous1Next

3. To make a New Withdrawal, Click **+**
4. New Withdrawal page will be display. Admin need to fill up all form as below and click **Submit** to proceed the Withdrawal.

New Withdrawal

[Home](#) / [GWA](#) / [Withdrawal](#) / [New Withdrawal](#)

Customer

MET00000093 - MADEEHAH RASID

GWA Balance

47.7544

GWA Withdrawal

10.0000

Product

Add Product

Product	Weight (g)	Premium Fee	Quantity	Total (MYR)
Gold Bar 10g	10	15.00	1	15.00

Showing 1 to 1 of 1 entries

Discount	0.00
Tax	0.00
Total Payable	MYR 15.00

Remark

Submit

Cancel

5. All the Withdrawal request will appear at the page. Next process is click on **Withdrawal ID** which has status **Pending Payment**.

Gold Withdrawals

[Home](#) / [GWA](#) / [Withdrawal](#)

Show entries

Search:

Withdrawal ID	Customer	Status	Weight	Amount	Date
T04-00000002	MET00000093	Pending Payment	10.0000	MYR 15.00	09/06/2022 1:10 PM
T04-00000001	MET00000092	Pending Payment	1.0000	MYR 10.00	06/09/2021 4:02 PM

Showing 1 to 2 of 2 entries

Previous **1** Next

6. The Withdrawal detail will be display as below:

Gold Withdrawals

[Home](#) / [GWA](#) / [Withdrawals](#) / [T04-00000002](#)

[Withdrawal](#) [Payment](#) [Customer](#)

Backend	Yes
Withdrawal ID	T04-00000002
Transaction Status	Pending Payment WD-S001
Payment Method	Cash Payment
Created	09/06/2022 01:10 PM
Updated	09/06/2022 01:10 PM

Buyback Detail

Description	Unit Price	Weight	Total
Gold Buyback	MYR 262.00	10g	MYR (2,620.00)

Withdrawal Detail

Product	Unit Price	Premium Fee	Quantity	Total
Gold Bar 10g (SKU: MET10G-B-V1)	MYR 2,620.00	MYR 15.00	1	MYR 2,635.00
Subtotal				MYR 2,635.00
Gold Buyback				MYR (2,620.00)
Amount Payable				MYR 15.00

[Cancel Withdrawal](#)

[Invoice](#)

7. The next step is click at **Payment** tab
8. Click at Payment Received after received the payment from customer either over the counter or by online payment to the store. The payment is for the premium payment and the customer need to pay it first before the withdrawal process can be proceed.

Gold Withdrawals

🏠 / GWA / Withdrawals / T04-00000002

👤 Withdrawal ☒ Payment 👤 Customer

⚠️ No payment has been made.

Reference No.	
Payment Date	
Amount	MYR 15.00

✓ Payment Received

9. Fill up the Payment Detail and click **Submit**

Payment Detail



Reference No. *

4565767

Payment Date *

09-06-2022

Cancel

Submit

10. The Transaction status will change to **Ready for Collection**. Click **Customer Collected** to mark that the product has been collect by customer.

Withdrawal Payment Customer

Backend	Yes
Withdrawal ID	T04-00000002
Transaction Status	Ready for CollectionWD-9003
Payment Method	Cash Payment
Created	09/06/2022 01:10 PM
Updated	09/06/2022 01:24 PM

Buyback Detail			
Description	Unit Price	Weight	Total
Gold Buyback	MYR 262.00	10g	MYR (2,620.00)

Withdrawal Detail				
Product	Unit Price	Premium Fee	Quantity	Total
Gold Bar 10g (SKU: MET10G-B-V1)	MYR 2,620.00	MYR 15.00	1	MYR 2,635.00
			Subtotal	MYR 2,635.00
			Gold Buyback	MYR (2,620.00)
				MYR 15.00

Collection Detail X Invoice

11. Fill up all details to end the

Name *

MADEEHAH RASID

IC No. *

123443326578

Collection Date *

process. Cancel Mark as Fulfilled

12. The Transaction status will change into **Fulfilled**.

Gold Withdrawals

/ [GWA](#) / [Withdrawals](#) / [T04-00000002](#)

Withdrawal

Payment

Collection

Customer

Backend	Yes
Withdrawal ID	T04-00000002
Transaction Status	Fulfilled <div>WD-5100</div>
Payment Method	Cash Payment
Created	09/06/2022 01:10 PM
Updated	09/06/2022 01:29 PM
Completed	09/06/2022 01:29 PM

Buyback Detail

Description	Unit Price	Weight	Total
Gold Buyback	MYR 262.00	10g	MYR (2,620.00)

Withdrawal Detail

Product	Unit Price	Premium Fee	Quantity	Total
Gold Bar 10g (SKU: MET10G-B-V1)	MYR 2,620.00	MYR 15.00	1	MYR 2,635.00
Subtotal				MYR 2,635.00
Gold Buyback				MYR (2,620.00)
Amount Payable				MYR 15.00

Cancel Withdrawal

Invoice

13. To print the Invoice, Click **Invoice** and the invoice will appear as below:



INVOICE T04-00000002

Date: 09/06/2022

Metalink

KBSE Bullion Sdn Bhd
No. 1-11-2 Presit Alami
Pusat Perdagangan Worldwide 2
Persiaran Akuatik, Seksyen 13
40100 Shah Alam, Selangor, Malaysia
enquiry@kbse.com.my
03-5511 1002

Bill To: MET00000093 MADEEHAN RASID NO10 A, LORONG BAKTI 2,, RANTAU PERINTIS 26400 BANDAR PUSAT JENGA Pahang, Malaysia	Collected By: MADEEHAN RASID 123443326578 09/06/2022
----------------------------------------------------------------------------------------------------------------------------------------------	----------------------------------------------------------------------

Description		Unit Price	Weight	Total
Gold Buyback		262.00	10g	(2,620.00)
Description	Unit Price	Premium Fee	Quantity	Total
Gold Bar 10g (SKU: MET10G-B-V1)	2,620.00	15.00	1	2,635.00
			Subtotal	MYR 2,635.00
			Gold Buyback	MYR (2,620.00)
			Tax	MYR 0.00
			Discount	MYR 0.00
			Total Paid	MYR 15.00

Revision #3

Created 7 June 2022 15:13:16 by Madeehah Rasid

Updated 22 June 2022 10:18:56 by Madeehah Rasid